

DENTRIX ASCEND

Release Notes: September 08, 2020 (Prod 361)

The product update released September 08, 2020 gives you more control over medical alert information and template configuration. An enhancement to the Calendar provider view to let you see production totals for individual providers. You can now modify procedures attached to unpaid claims without deleting the claim and starting over, and you can complete imaging procedures attached to an appointment without creating a duplicate.

Patient Information

Medical Alert Enhancements

This update provides a more comprehensive view of your patient's medical conditions when you want to assign and show a patient warning. These changes affect how you set up default medical alerts or add conditions for individual patients.

Medical Alerts for David Barrett ✕

Allergies

Created On	Alert Name	Reaction / Severity	Expired On
08/13/2020	Hay fever/ Seasonal ☰	Chest pain / <i>Mild</i> , Eye swelling / <i>Mild to moderate</i> , Respiratory distress / <i>Moderate</i>	

Hide these patient's medical alerts on this device today

Done

The Medical Alerts page is now the Medical Alerts *Library* and splits conditions into two categories: Allergies and Problems.

The screenshot shows the 'Medical Alerts Library' interface. On the left, under 'Available Medical Alerts', there is a search bar and two main categories: 'Allergies' and 'Problems'. Each category has a 'Create New' button. The 'Allergies' category is highlighted with a red box. Below it, a list of sub-categories is shown with expandable arrows: Allergies, Cardiopulmonary / Blood, Eye, Ear, Nose & Throat, Gastrointestinal / Urologic, Infectious Disease, Musculoskeletal, Neurologic, and Other. The right side of the page contains a text instruction: 'Select a template from the list on the left or create a new one by clicking one of the buttons on the left.'

For each category, you can click **Create New** to add a custom allergy or problem.

This screenshot shows the 'New Medical Alert - Allergy' form. The left sidebar is identical to the previous screenshot, but the 'Create New' button for the 'Allergies' category is highlighted with a red box. The main content area is titled 'New Medical Alert - Allergy' and contains the following fields: 'Alert name / Condition *' with a text input field and a help icon; 'Category *' with a dropdown menu set to 'Allergies'; 'SNOMED CT code' with a text input field; and 'Show alert' and 'Is permanent' options, each with a 'Yes' and 'No' button. The 'Show alert' 'Yes' button is highlighted with a dark blue background.

Before this change, you had to mark the alert importance as High to have the alert appear for the patient. You now toggle the **Show alert** switcher to Yes. An exclamation point appears next to the name of the allergy or problem.

The screenshot shows the 'Medical Alerts Library' interface. On the left, under 'Available Medical Alerts', there is a search bar and a list of allergies. The 'Anesthesia' entry is highlighted in blue and has a red exclamation point icon next to it. On the right, the 'Edit - Anesthesia' form is displayed. The form includes fields for 'Alert name / Condition *' (Anesthesia), 'Category *' (Allergies), and 'SNOMED CT code' (418434002). At the bottom of the form, there are two switchers: 'Show alert' and 'Is permanent'. The 'Show alert' switcher is highlighted with a red box and is set to 'Yes'. The 'Is permanent' switcher is set to 'No'.

A switcher replaces the permanent condition box as well. When you are documenting a patient's permanent condition, toggle the **Is permanent** switcher to Yes.

This screenshot is similar to the previous one, showing the 'Medical Alerts Library' interface. The 'Anesthesia' entry in the allergies list still has the red exclamation point. In the 'Edit - Anesthesia' form, the 'Show alert' switcher is now set to 'No', and the 'Is permanent' switcher is highlighted with a red box and is set to 'Yes'.

When updating medical alerts from the Patient Information page, you can now add a note about the patient's medical conditions.

Add Medical Alert for David Barrett

Medical alert * SNOMED CT code

Hay fever/ Seasonal 21719001

Show alert i Is permanent

No No

Note

Close doors and windows during spring

Reaction	Severity	
Chest pain	Mild	X
Respiratory distress	Moderate	X

For allergies, you now have the option to classify the type of reaction and its severity level. This additional information helps you better care for your patients in case of an emergency when their condition is aggravated.

Add Medical Alert for David Barrett

Medical alert * SNOMED CT code

Hay fever/ Seasonal 21719001

Show alert i Is permanent

No No

Note

Close doors and windows during spring

Reaction	Severity	
Chest pain	Mild	X
Respiratory distress	Moderate	X

Insurance

Modify Unpaid Claim Procedures without Deleting and Starting Over

Prior to this update, if you needed to make corrections to the procedures in a claim already sent to the carrier your only recourse was to delete the claim and start over. You may now open any procedure included in an *unpaid* claim and—after entering a username and password to unlock it—change the provider, the procedure, or the amount. The Ledger marks that claim as invalid and creates a new, unsent claim with the updated information.

Edit Procedure (+)
🔒 ✕

Date: 📅

Provider: ▼

Status: ▼

Procedure: * 🟢 ▼

Bill to insurance: On

Amount: ⚠️ [Update to: 549.70](#)

Note:

General Information | [Diagnosis](#)

Start/Completion Dates

Require Start/Completion Dates

Start:

Completion:

Insurance Estimate Overrides

Primary: \$

Secondary: \$

Save
Cancel
Delete

08/18/2020	Frances Eps	D4245	Apically Positioned Flap	DRE	449.70	4,649.70
08/18/2020		Ins	PRINTED Primary Dental Claim for 5CAD3F114D3 Wellness Frances Epstein (\$449.70) Invalid			
08/25/2020		Ins	UNSENT Primary Dental Claim for 5CAD3F114D3 Wellness Frances Epstein (\$449.70)			
08/25/2020	Frances Eps	Adj	Insurance Adjustment \$65.27		-65.27	4,584.43

The Audit Log tracks changes to claims. Note that any write-off adjustment associated with the claim updates automatically.

Reports

Day Sheet Enhancements

This update includes an important calculation change to improve the accuracy of net production: credit adjustments exclude collection transaction types. Meaning, if a credit adjustment type is set as Collection in the Ledger Options page, it is not included in the production numbers. Only Production adjustments count.

With this update, in addition to the **Applied Payments** and **Applied Credit Adjustments** that are already on the Day Sheet, now you can track **Entered Payments** and **Entered Credit Adjustments** for each location on the Day Sheet.

This update is important because you can see the distribution of payments and adjustments to the location charges from other locations. For example, when a patient pays for a procedure in one location and then pays for another procedure in another location, you can track the entered payments and adjustments entered for each location. Notice that when a payment is received at another location, there are no procedure charges or applied payments, just the entered payments.

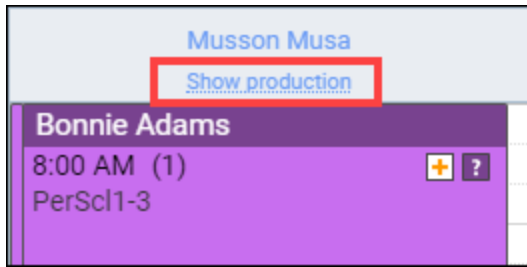
On the Day Sheet, you can view the entered payments and entered credit adjustments after selecting the report parameters.

Day Sheet		Expand All		Print	
▼ SoJoDental - Location Totals					
Report Type	Current	Month-To-Date	Year-To-Date	Previous Month	
Procedure Charges	6,432.63	192,978.90	578,936.70	2,194.00	
Entered Payments	-3,961.23	-118,837.03	-356,511.10	-52.00	
Applied Payments i	-3,923.01	-117,690.36	-353,071.09	-52.00	
Unapplied Payments	-38.22	-1146.67	-3,440.01	0.00	
Entered Credit Adjustments	-2,951.82	-88,554.55	-265,663.66	-134.00	
Applied Credit Adjustments i	-2,945.08	-88,352.29	-265,056.86	-134.00	
Unapplied Credit Adjustments	-20.67	-202.27	-606.80	0.00	
Charge Adjustments	102.56	1313.15	3,939.46	21.00	

Scheduling

View Production Totals by Provider

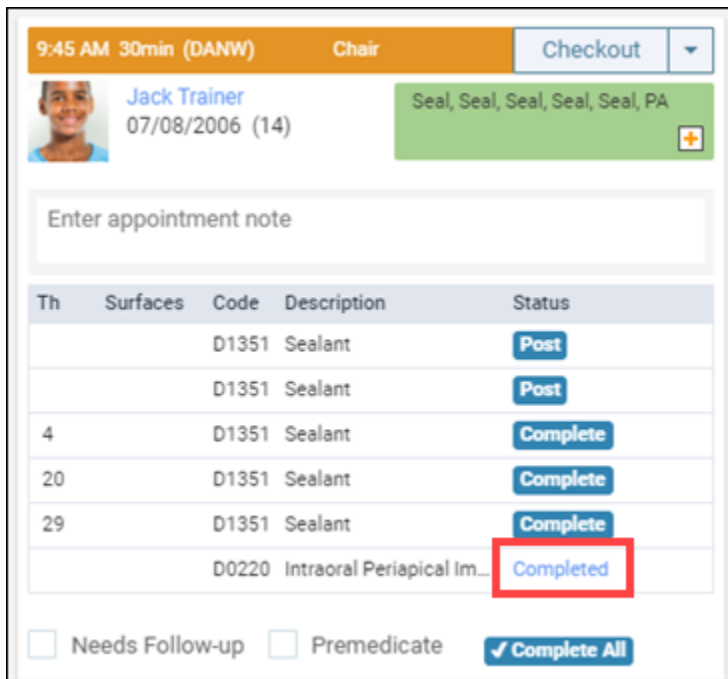
When you look at the Calendar with the Provider view, you can now see daily production estimates for each provider on the schedule, in either the Day or the Week view. Beneath each provider name is a **Show production** hyperlink. Click the link to see the scheduled and actual net production. As with all production totals, click **Renew** to update the values as the schedule changes throughout the day (the actual **(A)** value updates as you post or complete procedures).



Duplicate X-Ray Posting Eliminated

The behavior of the Imaging module has always been to post a completed procedure to the Ledger and the Progress Notes when you finish the acquisition. If you also had those procedures listed in the appointment—for the sake of seeing the production estimate—when you completed all the procedures in the appointment, you ended up with duplicate imaging procedures.

With this update, the imaging module now communicates to the appointment as well as the Ledger and the Progress Notes. If an imaging procedure (for example, a D0220) is in the appointment, when you acquire that PA it gets set complete in the routing panel. No more duplicate procedures.



Billing

Billing Statement Audit Log

With this update, Dentrix Ascend now audits the printing and sending of electronic and print statements. This provides you the ability to quickly and efficiently find out who sent patient statements and when.

To view statements in the Audit log, go to **Home > Reports > Audit Log**. In the **Type** column, select the Report filter. Type "billing statement" in the **Details** search box.



Date/Time	User	Location	Type	Patient	Action	Details
07/28/2020 - 08/03/2020	All Users	Dental Care	Report	Patient search	Select action	Search here
08/03/2020 2:46 PM	tpanas	Dental Care	Report	Test Tanya, 01/01/2000		Billing Statement sent electronically
08/03/2020 2:41 PM	tpanas	Dental Care	Report			Billing Statements printed and sent electronically
08/03/2020 2:41 PM	tpanas	Dental Care	Report			Billing Statements sent electronically
08/03/2020 2:39 PM	tpanas	Dental Care	Report	Test Tanya, 01/01/2000		Billing Statement printed

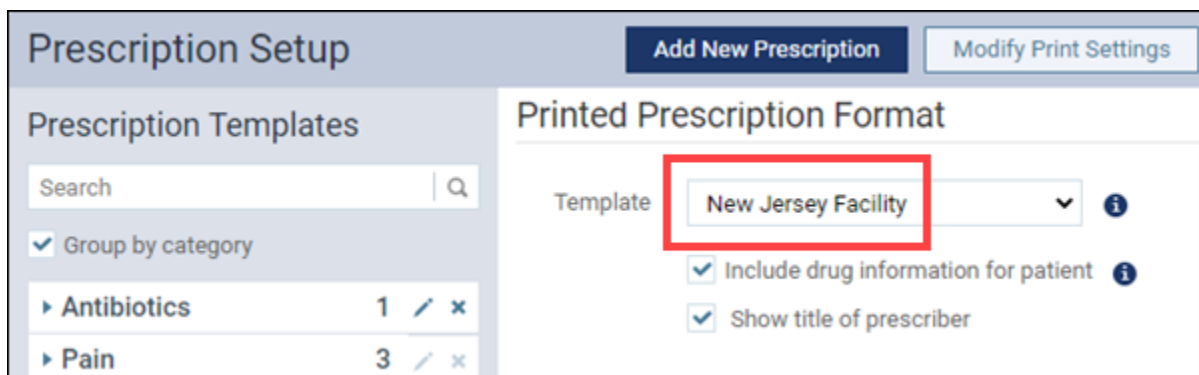
The Audit Log tracks statements sent or printed from the following areas:

- Patient > Billing statement
- Ledger > Patient Walkout
- Report > Billing Statements

Clinical

New Jersey Facility Prescription Template

To help our customers doing business in New Jersey, Dentrix Ascend now provides a prescription template that meets facility requirements for the state of New Jersey. To apply this printed prescription format to a location, select the location, go to the Prescription Setup page (**Settings > Prescriptions**), and click **Modify Print Settings**. Select New Jersey Facility from the **Template** list.



Prescription Setup

Add New Prescription Modify Print Settings

Prescription Templates

Search

Group by category

- Antibiotics 1
- Pain 3

Printed Prescription Format

Template **New Jersey Facility**

- Include drug information for patient
- Show title of prescriber

User Rights

No changes to user rights are included in this release.

Imaging

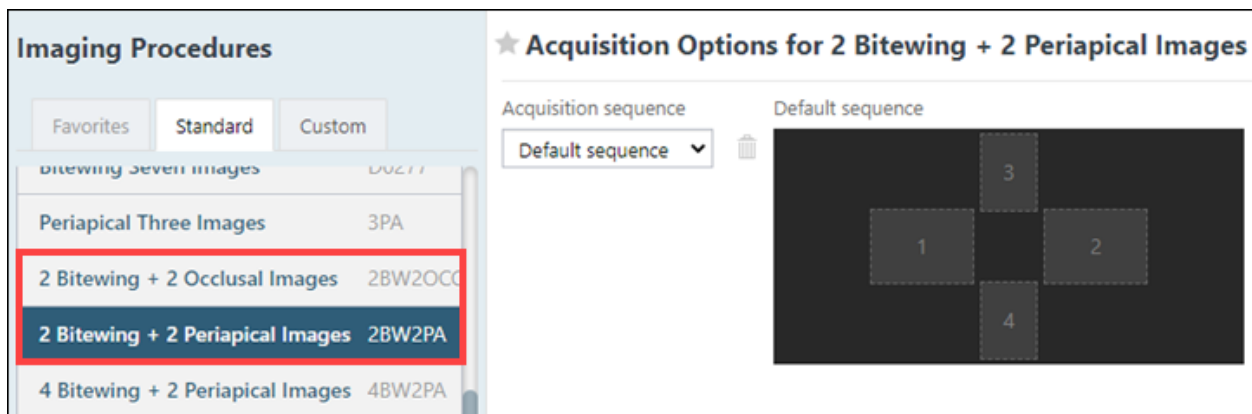
New Imaging Device Integrations

The imaging module now provides integration with the following devices:

- Owandy intraoral x-ray sensor
- All legacy Gendex I.0 sensors
- Kavo Platinum and Titanium series

Feature Enhancements

The **Bitewing Two Images** template now exists with three variations: the original template; and two new ones, called **2 Bitewing + 2 Occlusal Images** and **2 Bitewing + 2 Periapical Images**.



If your camera has a recording option that allows you to pause and play as opposed to simply capturing, the latest update provides **Pause/Play** and **Capture/Play** buttons in the capture sequence. You must update to the latest version of the Acquisition Agent to access this feature.

New Learning Content

Dentrix Ascend includes access to hundreds of articles that can answer a wide variety of questions, available at any hour of the day and every day of the week. Here are some popular topics. Click a title to open the topic.

[Claim Statuses](#)

A claim can have various statuses during its lifetime. Statuses can vary by payer.

[Logging Out](#)

You can log out of Dentrix Ascend manually at any time. However, be aware that any unsaved data will be lost.

[Customizing the Schedule View](#)

There are multiple ways that you can change and filter the view of the schedule to have it display appointments and events to suit your preferences.

[Common Adjustments & How to Use Each One](#)

To have accurate patient ledgers and reports, you need to use the proper adjustment—depending on whether you want to affect production or collection.

[Recovering Images](#)

If an individual image or any images in a set did not upload to the server, you can recover those images from the computer where you acquired those images.