



Release Notes: December 13, 2022 (Beta 402)

This release includes the new CDT 2023 updates and Deposit Slip Report enhancements. Information icons have been added to the New Exceptions for Procedure(s) window, and updates to the Merge Insurance Carriers dialog box to explain more about the process of merging carriers. Also, are more billing information warnings, and SMS registration updates.

CDT 2023 Update

Each year the ADA releases changes to procedure codes that take effect at the beginning of the new year (in this case, January 1, 2023). The 2023 edition includes 22 new codes, 14 revisions and 2 deletions. Accordingly, Dentrix Ascend adjusted the procedure codes to help you enjoy fewer claim rejections and speedier reimbursement. Here is a summary of the changes:

New		Updated		Inactivated
D0372	D1782	D0210	D9110	D0351
D0373	D1783	D0393	D9450	D0704
D0374	D4286	D0709	*D4342	
D0387	D6105	D3333		
D0388	D6106	D4240		
D0389	D6107	D4241		
D0801	D6197	D4266		
D0802	D7509	D4267		
D0803	D7956	D4355		
D0804	D7957	D4921		
D1781	D9953	D7251		

New Codes

The new codes include diagnostic tomosynthesis bitewing and periapical images, 3D dental and facial surface scanning procedures, removal of non-resorbable barriers, removal of implant body (not requiring bone removal or flap elevation), guided tissue regeneration, and indirectly relining custom sleep apnea appliances. Of special note are the codes D1781 – D1783 representing the three doses for the administration of the human papillomavirus vaccine (HPV).

Updated Codes

Revisions were made to the descriptions of several codes for periodontics, oral and maxillofacial surgery, orthodontics, and adjunctive general services.

*Of special note is the treatment area changes to D4342. With the CDT update, the treatment area for D4342 (scaling & root planing for 1-3 teeth) changed from a "Quadrant" to a "Range" of teeth.

In response to this change, the previous version of D4342 with a treatment area of "Quadrant" will stay in Dentrix Ascend, but if it has been posted in the past, it will be renamed to **D4342.-** and marked as **inactive**. Additionally, it's recommended that you make sure that your fees for this procedure code are up to date with this change.

Procedure Codes & Conditions						
Procedure Codes		Conditions		View: All	4342	Add Procedure Code
ADA Code	Description	Office Code	Category	Treatment Area	Location Fee	Favorite
D4342	Scaling & Root Planing (1-3)	PerSc1-3	Periodontics	Range	\$159.00	★
D4342.-	Scaling & Root Planing (1-3)	PerSc1-3	Periodontics	Quadrant	\$182.00	★

Inactivated Codes

Deletions include 3D photographic: image and image capture only.

This update will insert the new procedure codes into your existing fee schedules and update your fee schedule templates. The charge for all new codes is \$0.00 so you will want to visit your fee schedules and update them after researching what you would like to charge for those procedures (which may or may not apply to your office). If you have been [importing fee schedules](#) from a spreadsheet you will want to update your spreadsheet template as well.

As of this update, inactivated codes simply stop showing up in search results. However, if you need to use an inactivated code again before the end of the year, you can [manually reactivate](#) it and then deactivate it again in January. Any inactivated code attached to an outstanding claim will remain in place—the update will not affect existing claims.

Reporting

Deposit Slip Report Enhancements

This update includes enhancements to the Deposit Slip Report that include:

- A New Redesigned Layout
- Added Transaction ID and Reference # Columns
- Include/Exclude Voided Transactions

New Redesigned Layout

This release introduces a redesigned layout which makes the Deposit Slip Report look and feel like other standard reports in Dentrix Ascend. Like the other reports, the new design reduces the number of clicks when you want to change the settings and run it again. The printed version incorporates all the new design elements.

Before

Deposit Slip Report

Information. Please, choose a period for a searched report and activate tables you would like to display.

Period

Run by Transaction date Modified date period

Payment methods All

Cash payments

Check payments

Insurance check payments

Credit card payments

Insurance credit card payments

Insurance electronic payments

Patient financing payments

Electronic transfer payments

After

Deposit Slip Report

Filters

Select filters on the left and then click the "Search" button to generate the report.

Date Range
12/12/2022-12/12/2022

Run by
 Transaction date
 Modified date period

Payment Methods

- All
- Cash payments
- Check payments
- Insurance check payments
- Credit card payments
 - Include voided payments
- Insurance credit card payments
- Insurance electronic payments
- Patient financing payments
- Electronic transfer payments

Subtotals by payment method now display on the same row as the method name (top) rather than at the bottom of the transaction list.

Transaction Date	Name	Transaction ID	Reference #	Status	Amount
Credit Card Payments (7)					Total 230.22

Added Transaction ID and Reference # Columns

In the Credit Card Payments section, Transaction ID and Reference # columns were added to help you match transactions performed through Dentrix Ascend Pay.

Transaction Date	Name	Transaction ID	Reference #	Amount
Credit Card Payments (5)				Total 170.00
11/01/2022		185743233	6b67869495c54...	100.00
11/08/2022		187274260	1c5f0fd1e96d42...	28.00

Include/Exclude Voiced Transactions

The Payment Methods section now includes an **Include voided payments** option under Credit card payments. By default, the checkbox is not selected, meaning voided payments will not be included in the report. If you want to see those transactions, select the checkbox before clicking Search. Including

voided payments adds a Status column to the report where you can see the word “Voided” for those line items.

Payment Methods

- All

- Cash payments
- Check payments
- Insurance check payments

- Credit card payments
 - Include voided payments
- Insurance credit card payments
- Insurance electronic payments
- Patient financing payments
- Electronic transfer payments

Credit Card Payments (7)					Total	230.22
Transaction Date	Name	Transaction ID	Reference #	Status	Amount	
11/03/2022		185743233	6b678...		100.00	
11/03/2022		186170078	aa38b...	Voided	40.00	
11/03/2022		186172034	810d5...	Voided	20.22	

Insurance

Merging Carriers Update

In the last release, a new Merge Carriers button and Merge Carriers Dialog box was added to Dentrix Ascend so you could merge two insurance plans.

In this release, text has been added to the Merge Insurance Carriers dialog box to explain what happens to related claims, bulk insurance payments, and contracted providers when you decide to merge two insurance plans.

The text added includes that process of merging carriers “will move all insurance plans along with their claims and bulk insurance payments from the currently selected carrier to the corrected carrier. Contracted providers will be reattached as well.”

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Merge Insurance Carriers

Steps Select Correct Carrier Merge Options Confirmation

Information. The process of merging carriers is used to correct invalid carriers that have been set up, which will move all insurance plans along with their claims and bulk insurance payments from the currently selected carrier to the corrected carrier. Contracted providers will be reattached as well.

A Payer ID of 06126 is assigned to a carrier that does not match one of the supported carriers in the Henry Schein One database. Claims for unsupported carriers may be printed and mailed by the clearinghouse, rather than processed electronically. Electronic attachments and eligibility verifications will not work for unsupported carriers.

Currently Selected Carrier (will be deleted)

Carrier Name	Payer ID	# of Plans
Blue Cross Blue Shield of Texas	06126	4

Corrected Carrier (will be used going forward)

Carrier Name	Payer ID	# of Plans
Blue Cross Blue Shield of Texas 🔍	CB900	2

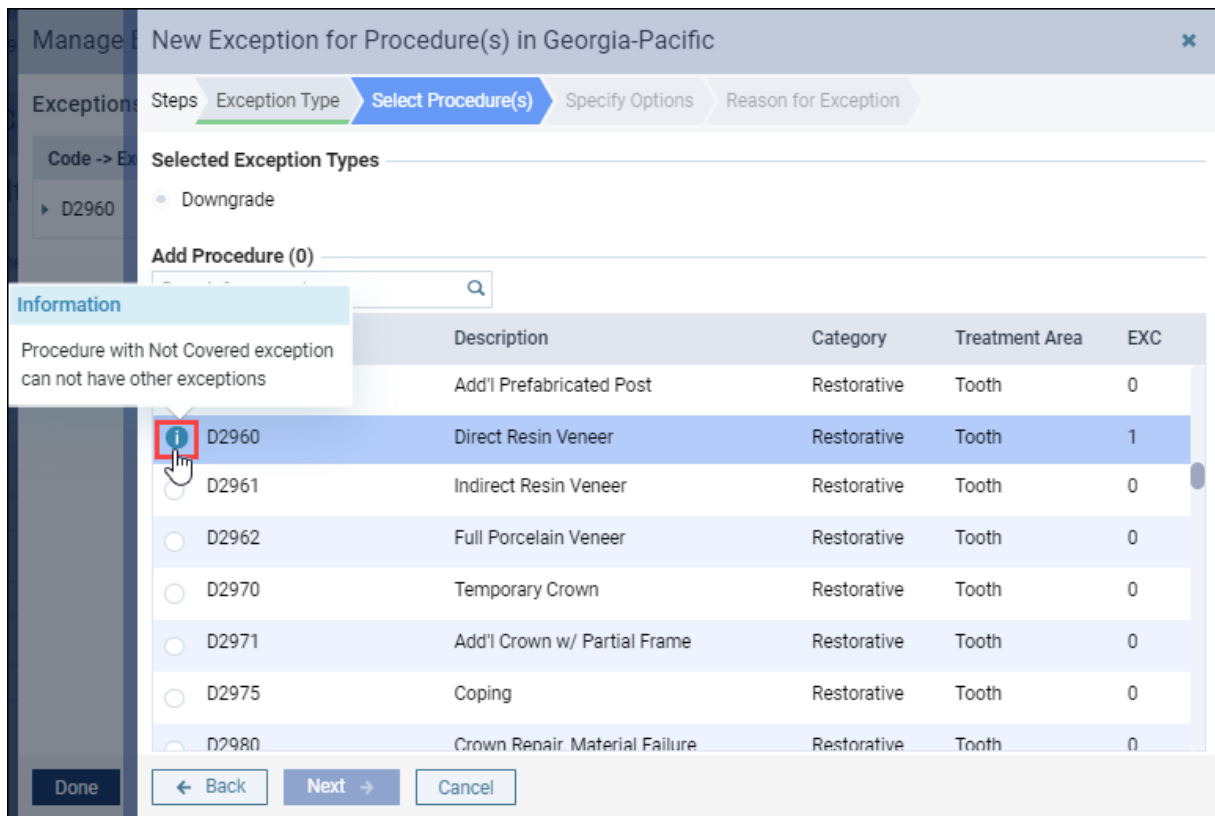
← Back
Next →
Cancel

New Exceptions Information Icons

With this update, **information icons** have been added to the New Exceptions for Procedure(s) window to help you when you are setting up new exceptions to an insurance plan.

Not all exceptions are compatible. When exceptions are not compatible, Dentrix Ascend disables the procedure so you do not have the choice of adding more exceptions. For example, you can't add another exception if a Not Covered exception has been added to a procedure.

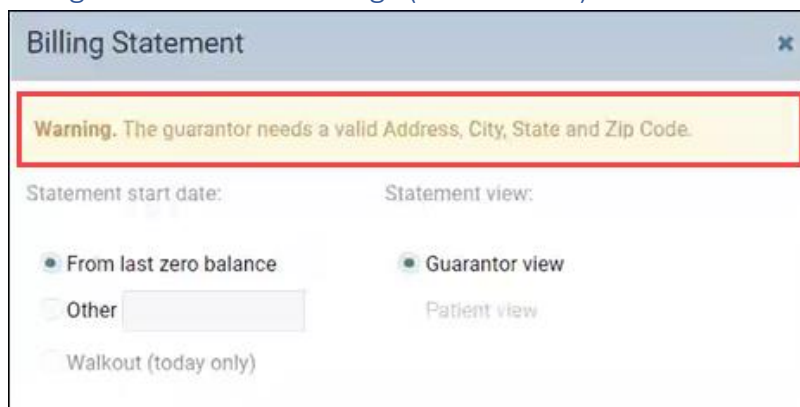
When a procedure is disabled, an information icon appears next to the procedure code. When you click the **information icon**, an Information window opens to explain why the exception has been disabled.



Billing

in the last release, [IT 401](#), Billing Information warnings were introduced.

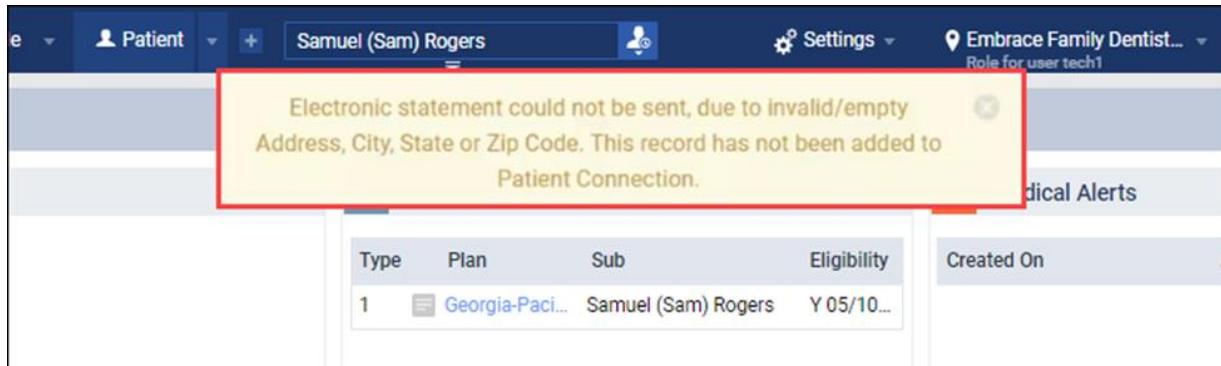
Billing Information Warnings (from IT 401)



In this release, a new warning message has been added if you try to send an electronic statement to a guarantor **after** you see the Billing warning message in the Billing Statement dialog box.

The warning message is displayed at the top of page you are on and includes the reason why the electronic statement could not be sent, similar to the warning message viewed in the Billing Statement dialog box. It also confirms that the statement (record) has not been added to Patient Connection.

New Billing Information Warning (with this Release)



Once you verify and update the guarantor's billing information on the Patient Information page, the warnings will no longer appear.

User Rights

No new user rights were added in this update.

New Learning Content

The Education Team continuously adds to and updates content in the Dentrix Ascend Resource Center. Below are the latest new additions. Click the title to get more information about these topics.

Webinar

[End-of-Year Best Practices](#)

If you missed the live webinar, watch this new on-demand webinar to learn how to find and contact patients with remaining benefits, update fee schedules, and complete other end-of-year tasks in Dentrix Ascend.

Blog Posts

[Acquiring an Image from the Patient Chart and Quick Exam](#)

We understand that every minute counts when you are pressed for time. Did you know that you can get an image directly from the patient Chart or Quick Exam? Yes, you can!

[Avoiding Duplicate Insurance Carriers](#)

When you need to add a new carrier to your database, be aware that you add carriers at the organization level. If your office is part of a multi-location practice, this means that on some level you will need to communicate and discuss with each other before one of you makes the addition.